



Certified Coating Specialists Inc.

Professionalism in painting, safety, environmental stewardship – realizable value

Professionalism in Painting

In the opinion of Certified Coating Specialists Inc., in order to become a great company, you first need to know where you want to go, be able to articulate your goal to everyone on the team and pre-plan how you will achieve defined milestones.

THE VISION DIRECTING THE ACTIONS OF THE CCS TEAM

The first paragraph of CCS Vision Statement reads: “We will adhere to our mission statement, executed in accordance with the Integrity of our ethics policy, to build Certified Coating Specialists Inc. into a North America-wide competitive company over the next five years.”

THE MISSION GUIDING THE ACTIONS OF THE CCS TEAM

We will not just meet, but *exceed customer expectations* in the areas of safe work practices, environmental protection, quality control and service.

In order to meet this goal of *exceeding customer expectations*, we are committed to providing the resources, education, training and daily reinforcement to empower everyone that CCS employs.

MANAGING TODAY’S COMPLEXITIES

The painting/coatings industry today, especially the application of high performance coatings, demands far more forethought and strategic planning than ever before.

The complexity of the latest generation chemistries; the available options for surface preparation; the mobilization of large equipment; and the demands of an effective safe-work plan must be considered for all projects. In addition, environmental impact potentials and risk management, quality control, waste management and schedule development, are all aspects of a properly planned and professionally executed coating project.

The range of chemistry options available today can be overwhelming for those who must rely on the advice of sales people or consultants that do not have specific education or experience in the coatings field. Surface preparation has gone well beyond the traditional practice of sanding or abrasive blasting, to the use of ultra high pressure water jetting, electrical induction and chemical stripping, to name but a few options.

Safe work, environmental stewardship and quality control, each of which must be managed as an independent discipline, requiring project specific planning, effective communication, training, plan implementation, testing, ongoing monitoring and subsequent documentation of performance results. In addition, access, containment, atmospheric controls and waste management, often critical components of the process, all demand sound planning and management.

Cost effective delivery of services mitigating risk and ensuring realizable value for our customers.

To represent oneself as a **professional, high performance coating contractor** today, CCS believes a company must invest extensively in staff education and training. This ensures that when called upon to advise, create or execute a project, CCS can respond rapidly, correctly and effectively.

The application of the paint is the easy part of this business. Doing it safely, to specification, over a properly prepared substrate and in accordance with all associated regulations, while providing the best aesthetic results, takes a dedicated team of professionals of diverse disciplines.

CCS professionals include:

- Indentured apprentices
- Certified, Red Seal, Industrial painters
- NACE certified inspectors
- SSPC trained and certified Specifying and Project Management specialists
- SSPC trained and certified Lead Abatement specialists
- Certified Construction Safety officers

PROFESSIONALISM IN CONSULTING

At CCS, we work frequently with asset owners and general contractors requiring and seeking assistance well beyond the application of a coating system. Challenge delineation, solution option identification, specification creation, project planning, costing/budgeting, overall project management, quality control/quality assurance, report generation, job performance analysis and recommendations are areas CCS excels in.

BACKING UP YOUR STATEMENTS

While some of our competitors are willing to say anything to land a contract, at CCS we believe in allowing ourselves to be judged by what we do over what anyone says.

We state we are one of the **Safest industrial coating contractors** in the business today and support this statement by being able to prove we have well over 350,000 man worked without any form of reportable lost time accident.

We state that **Environmental Stewardship is important to us** and support this statement by carrying **\$2,000,000 in pollution Liability Insurance** that has never been called into action to date. As far as the leadership at CCS is aware, our company is the only one in our trade that offers this level of environmental commitment to our customers.

CCS always offers a warranty to our customers and further welcomes the opportunity to partake in annual inspections of the assets we are contracted to protect. CCS has not had a warranty claim filed on an anniversary in the last five years, to the leadership's recollection.

CCS bonds well over 50% of our annual work and never has anyone had to issue a claim against our bonding.

CCS has the team, we have the pre-established programs, we have the track record, we have the bonding and insurance ability, we back up our commitments to act as a general contractor of a coating project or to make a substantial contribution to a team as a sub contractor on multi-discipline projects.

Head Office

1840 Co-op Lane
Castlegar, BC V1N 4K2
Phone: 250-365-5900
Fax: 250-365-3390

Vancouver Island

PO Box 39018
Nanaimo, BC V9R 6R7
Phone: 250-716-2010
Fax: 250-716-2026

Mainland

200 – 4170 Still Creek Drive
Burnaby, BC V5C 6C6
Phone: 604-320-7891
Fax: 604-299-4511

All Locations: Phone (toll free): 866-822-5900 Email: rtillery@ccscoatings.ca